

Is there anything else you'd like to tell us?

#	Responses	Date
1	Love your work so far!	5/20/2015 8:31 AM
2	Have used your facilities for stallion open day & nice to know everything we need is there in one spot.	5/19/2015 6:58 PM
3	U guys do a fab job always!	5/18/2015 8:00 AM
4	I just need to make time to come and use your services more as the few times I've been, I've really enjoyed it. Hoping to book in for some lessons soon.	5/15/2015 3:52 PM
5	Maybe a Loyalty Card of some sort, that the more lessons, the more you use the facilities, you then get some kind of discount - lessons and ground fees are getting very expensive and when you would like to pursue weekly lessons or there are two riders in the family the cost starts getting up there, especially on one income.	5/15/2015 9:46 AM
6	No	5/15/2015 7:27 AM
7	Really enjoyed the events done	5/14/2015 11:15 PM
8	Would love one day for you guys to be able to host an ode or even better 2de	5/14/2015 9:53 PM
9	We found the one on one sessions with Cheski invaluable and really rate her and her abilities. Our daughter achieved more in a few sessions with her than multiple with other coaches Cheski is Adberry's most valuable assett	5/14/2015 7:45 PM
10	I found it a lovely friendly place	5/14/2015 6:25 PM
11	Think you are awesome and what you do is just fantastic, well organised, helps heaps to have practice nights!! A big thank you!	5/13/2015 1:07 PM
12	Love having this facility available. The atmosphere at the Wednesday competition night is wonderful. Both competitive and supportive.	5/12/2015 10:35 PM
13	I would recommend your wed evening shows to everyone, but cant really give an answer about whether i would recommend your other services or not because i havent used them.	5/12/2015 9:44 PM
14	We come to the show jumping on Wed at abderry. We have so much fun, its relaxed, great facilities, wonderful people:)	5/12/2015 8:50 PM
15	We are lucky to have this facility!	5/12/2015 8:02 PM
16	Everything is run extremely well at Abderry and the general appearance of arenas and grounds can't be faulted. Staff are always cheery and helpful. Well done!	5/12/2015 6:17 PM
17	there isn't a lot out their for young / green horses. it's great to have Abderry as it's a safe environment, with easy access	5/12/2015 5:30 PM
18	I can't wait to come and ride on the new surface! And I'll have to book in again for a group lesson once my 4 year old is back in work. Thanks so much Cheski and Jan for your training days - they are truly an excellent outing for the young ones - and lots of fun :-). PS. My rating for question 1 would go to a 10 if I like the new surface - picky, aren't I! ;-)	5/12/2015 5:28 PM
19	No	5/12/2015 4:38 PM
20	I love the warmth and encouragement at abderry. Especially when it comes to greenies and our tbs. I always feel the team is so friendly and goes above and beyond the call of duty. Love the arena set up. Jumps with lots of variation. Fillers, flowers extra. Offering plenty of exposure. The only thing I dont like is that abderry is not my next door neighbor?? Looking forward to seeing what new and interesting things you come up with.	5/12/2015 4:22 PM
21	We appreciate being able to enjoy your facility	5/12/2015 3:02 PM
22	You run a fantastic establishment and are always so friendly and approachable	5/12/2015 2:51 PM
23	I love hearing about abderry and up and coming things but wonder if you could Condense all the emails with people selling things to maybe one email every few days. Clinics etc fine but too many ponies/horses forsale. Maybe it is just me! I do like hearing about abderry things this haven't stopped the updates.	5/12/2015 1:53 PM
24	No	5/12/2015 1:48 PM
25	Fabulous news about the arena surface changes will def use you more now!	5/12/2015 1:33 PM

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26	I am delighted you have made a change to your arena surface. We have showjumpers and we would love to come to your sj evenings beign just around the corner from our home. However we have not found the surface to be of a good enough standard to jump our horses in your arena. It has been too slippery and our horses have not jumped confidently. We will most definitely be a part of your regular showjumping sessions in the future. See you soon :-)	5/12/2015 1:32 PM
27	I think you guys provide a fabulous service and excellent facilities. Really appreciate having access to Abderry!!	5/12/2015 1:27 PM
28	Facilities are amazing, sometimes people can come off as a little cold if everyone there seems to know eachother and you are new.	5/12/2015 1:24 PM
29	Questionnaire is great as it is in depth and helps identify what the client would most like improved on the horse, naturally this is not always easy as it is the rider that often contributes to issues with horses. Abderry is fantastic!.	5/18/2015 8:53 AM
30	we appreciate the training dressage and jumping days- evenings that you run. a perfect way to practice for green horses and riders, thank you. Please note that if you had obeyed my instructions regarding vet before working our horse i would have rated you a 10 positively as you have always seemed extremely helpful, friendly, knowledgeable with a high level of horsemanship that i expected to trust your service 100% thank you	5/14/2015 7:16 PM
31	Would love to come and use the great arena but I am too far out!	5/14/2015 11:54 AM
32	The 8 for meeting needs, is that I would be keen to see the paddock they are staying in when I drop them off.	5/14/2015 11:45 AM
33	Great job listening to feedback and doing something about your arena - you will find that you will get more support for sure. Thank you for accommodating pain in the arse busy people like me! I would recommend your services for holiday care and horses in work to others as that is all i have had exposure to. You could do \$20 vouchers at your shows to entice people to use your services (sorry if you already do that and i didn't know). Looking forward to trying your arena. You guys are really good at social media and self promotion - keep it up!	5/14/2015 11:43 AM
34	We had a problem with a difficult buyer for one of my horses and Cheski went the extra mile for me and helped me thru the whole process heaps, this was after the horse came back home. You can't ask better than that and I will never forget it as it was a very stressful situation.	5/19/2015 12:46 PM
35	For us & our customers everything was just perfect and both of you so nice and efficient It was a pleasure	5/15/2015 8:21 PM
36	Happy	5/15/2015 5:48 PM
37	Thank you	5/14/2015 9:38 PM
38	Abderry has lovely people and great facilities. Thank you very much for the help in the past. Also your newsletters and advertisements are a great service	5/14/2015 5:27 PM
39	Keep up the good work.	5/14/2015 4:49 PM
40	I've thought from the beginning that Cheski, Jan & the team were exactly what horse owners would want for their horses. I enjoy continuing emails (horsey or otherwise) as excellent PR & from friend to friend. I always mention Abderry if in the company of horse people. We really appreciated the extra effort Cheski made to come to us rather than the other way round. Full marks for enthusiasm & effort!	5/14/2015 4:48 PM
41	You are the best.....	5/14/2015 3:28 PM
42	Keep up the good work!	5/14/2015 3:14 PM
43	I have recommended on a number of occasions to other people to use you, main response I get is you are too expensive. I think perhaps this is more of a perception than the actual fact (I know for a fact most other trainers are around the \$280-380+gst per week). Your flat rates are great given you let the horse dictate the workload but people don't seem to compare them when looking at paying others on a week by week basis, perhaps advertising needs to include a usual time line/cost per week and good focus on the favourable pricing for personalised training given in the flat rate. Also most people still cant grasp the concept of paying good money for a youngster to only pay \$1000 for someone to "back" it rather than actually properly starting it- don't know how you get around this :-)	5/14/2015 3:14 PM
44	No, We where very happy with the service.	5/14/2015 3:05 PM
45	No	5/19/2015 1:00 PM
46	A little difficult for me, as I have never really been a client! In terms of facilities, great to hear that you have ungraded arenas, I definitely think that was a priority!	5/17/2015 11:56 PM
47	Don't know	5/16/2015 9:11 AM

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48	I can't comment as I live out of town and so don't use facilities except in the past for horse education	5/15/2015 11:45 AM
49	I don't look at your website often but see all of your Facebook posts, there are not many posts that show off your facilities or property and I would like to see more of these.	5/15/2015 11:30 AM
50	Havn't been to your facility as yet but intend to.	5/15/2015 10:35 AM
51	no its a great resource thats under utilised	5/15/2015 6:51 AM
52	not sure, haven't used your facilities for a long time	5/15/2015 1:09 AM
53	It would be great to have some courses like Connected riding, Tellington T Touch, Jean Luc's style of riding	5/14/2015 11:32 PM
54	No. More of the same please	5/14/2015 11:28 PM
55	Unfortunately I find it hard to make your Wednesday shows - just a day I am often working (I work into the evenings) - so really the only thing for me would be it would be fab to have some of your lovely low key days on another day of the week sometimes.	5/14/2015 7:42 PM
56	Don't like the arena surface in the warm up arena. Toilet facilities would be good	5/14/2015 7:23 PM
57	Move to Cambridge!	5/14/2015 7:23 PM
58	All looks good!	5/14/2015 5:22 PM
59	It was 10 years ago now when my 18 month old filly Southern Star was agisted before being shipped to Norfolk Island and she was very well taken care of thank you. She has matured into a beautiful well mannered, peaceful 17 hand mare and used for classical equitation teaching children inhand work, horsemanship skills etc.	5/14/2015 5:06 PM
60	Maybe could email out results from your events?	5/13/2015 9:17 PM
61	Would love to be able to use some cross country jumps in summer if there are any?? Also be good to know if you have an extensive track network for 'hacking'. If so is it all weather?	5/13/2015 7:59 PM
62	No great place, just wish you were closer to me, Were based in Waikato. So a bit far to travel for your Wednesday events, I would travel to you if you had shows in the weekends.	5/13/2015 6:23 PM
63	<p>SJ practice arena is to small (when busy) with a number of people wanting to work their horses in, in preparation for their SJ round. (some horses need more than others in preparation, therefore stay longer in the SJ practice arena, and by doing so crowd the arena with those also needing to work in, due to draw time for their event.) Ideally one would like to have a large area (suitable for all conditions and a number of horses at any one time) for working the horse in on the flat, for purposes of warming the horse in and obtaining obedience (some lateral work, diagonal changing of the rein etc,) without the concern of crossing in front of other horses making their approach to the practice jumps. It would ideally require two areas, closely connected, so that there is a easy transition from the area of flat work to the actual designated SJ practice area (by doing this, it increases the safety aspect of both horse and rider in what they are attempting to achieve in their preparation for their actual event.) Some horses require to be put on the lunge initially, after having been saddled and kitted out, so as to settle them down, prior to the rider getting on. (this in itself would require yet another area, designated for this purpose) In putting these suggestions forward, one also needs to realise that the possibility of this eventuating, depends largely on available space, and available capital to expand the already existing facilities, and whether it is seen as a priority. Parking:- When we have been there, it has been limited, unless other paddocks are able to be opened up for extended use ? Fortunately we have been there, when ground conditions have been firm for trucks and vehicles, when conditions are wet, does this provide a problem for vehicles in the parking area ? When trying to enter and exit The gate to the entrance of the parking area can provide a tight squeeze for long vehicles due to the angle of entry from the driveway through to the parking area.</p>	5/13/2015 2:28 PM
64	Not really. I think you all do a good job at what you do from what I have seen and been involved with.	5/13/2015 11:43 AM
65	No, top rate facilities and well run events - love going to Abderry!	5/13/2015 10:48 AM
66	Your attitude!	5/13/2015 10:01 AM
67	Making your ground fee a little cheaper for pony club when they run a day as it makes the day very expensive	5/13/2015 8:27 AM
68	Perhaps a couple of x-country jumps. Steps, water, drops etc. Even though I have moved overseas now, I probably would have used the facilities much more if there were some x-country jumps because I had to drive much further to practice those kind of obstacles.	5/13/2015 6:21 AM
69	Rehabilitation facilities for injuries for horses and riders. Water tread mill and therapists invited to attend training nights to explain importance of support for horse and rider. Biomechanics analysis for horses and riders .	5/13/2015 6:03 AM

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70	Website is a little complicated - ie it is all over the place. Should clearly have area for programmes etc that is easy for everyone to find nnot just technos.	5/13/2015 1:39 AM
71	It would be nice to have a otation dressage judges at your evening events. I know it would be a big dream and squillions of dollars, but an indoor arena is always fantastic to work inI realise none I know have ever been economically viable, (except maybe in places like Europe where they are booked out all day long), but they are good in winter and summer to ride in and do 3 day courses in. A pull over place opposite your driveway, because of impatient drivers behind me on that busy road. Give Jan a bigger " secretaries office " (smiley face)	5/12/2015 11:12 PM
72	Would love to have open Ribbon Days, training days for dressage and Working Equitation.	5/12/2015 11:03 PM
73	Perhaps look at running some more instructional courses either with Cheski or other coaches of different equine disciplines. Educational seminars?	5/12/2015 10:39 PM
74	nothing as an outsider but perhaps could do more open days for promotion and prizes [sponsored] for riders and supporters .. product giveaways etc... a country smaller vers of Mystery Creek!!	5/12/2015 10:24 PM
75	Cross country course	5/12/2015 8:51 PM
76	I think the improvements you are doing are great, the only other thing I could suggest would be if it were possible to somehow lengthen the track?	5/12/2015 8:25 PM
77	Parking in winter for non 4 wheel drive vehicles towing floats	5/12/2015 8:12 PM
78	Not that I am aware of, the grounds are beautiful and we are lucky to have showjumping and dressage competition there, especially since Showfields closed. We really missed Showfields but decided to get over it and go to Abderry, we plan to use Abderry more this spring as it is friendly and well run.	5/12/2015 8:01 PM
79	Maybe more parking not on grass for when it's wet.	5/12/2015 7:55 PM
80	Put in some cross country jumps.	5/12/2015 7:48 PM
81	Parking facilities in the wet	5/12/2015 7:43 PM
82	I'd love to come out there more but I'm all the way out in Whenuapai and its so far away! Your shows are great :) I will definetly bring my young horse out in Spring to train!	5/12/2015 7:41 PM
83	Swimming pool for horses recovering from leg injuries and the like. (Less impact on joints etc)	5/12/2015 7:29 PM
84	Haven't had a chance to ride at Abderry yet so unsure.	5/12/2015 7:11 PM
85	May be split dressage and jumping evening in summer :-)	5/12/2015 7:10 PM
86	Low level dressage stuff on during school hours....	5/12/2015 6:25 PM
87	More advertising	5/12/2015 6:11 PM
88	Your arena surface	5/12/2015 5:42 PM
89	Some of the best facilities I have used.	5/12/2015 5:17 PM
90	New jumps?	5/12/2015 4:50 PM
91	Cheski is very level-headed, listening and understanding. I really enjoy her approach to coaching and am looking forward to some more in future.	5/18/2015 2:28 PM
92	Ive always enjoyed my lessons with Cheski and have come away feeling like ive learnt something. There is not often confusion with Cheski as things are very black and white and explained well. Thanks! Regarding question 4, I often would recommend abderry to friends especially for the shows but i had a lady ask me the other day and I did have to say I didnt think Cheski's coaching would suit her as this woman lacks all self confidence and is very sensitive and i felt she would come away feeling upset by cheski's no nonsense approach! I think her lessons are great for anyone that can take a little constructive critiscm at times!	5/14/2015 10:32 AM
93	Toni has enjoyed all her lessons with Cheski, just wish you were closer & we would be there more. Thanks	5/14/2015 9:15 AM
94	i think Cheskie always gives 110% when coaching she is very enthusiastic and isnt driven by the clock and you always get you moneys worth. sorry not much help if you want to improve anything but i think your coaching sessions are customized to the ability of the rider and horse, and i recommend them to anyone wanting help with their horse and their riding.	5/14/2015 12:26 AM
95	Awesome lessons	5/12/2015 9:11 PM
96	I continue to enjoy my coaching with Cheski, she explains everything clearly and is very positive. Her approach is very refreshing and we always come away with a sense of achievement and skills that make everyday riding easier. Now that Zeus' feet have finally recovered we will be back soon.	5/12/2015 6:59 PM
97	Cheski helped me to achieve a secret goal of riding a dressage test that was judged. I did that on more than one occasion and you would not believe the buzz it gave me. I just need to make the time to get back on track.	5/12/2015 5:59 PM
98	Really like it and get a lot out of it.	5/12/2015 4:11 PM

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99	You always believed that Cheski had been thinking about 'your needs and your horse's needs '. What had happened or could be worked on since the last coaching session. That she was totally focused on you feeling like you where in control and more importantly that your feedback was an imperative part of the session. Along with heaps of humor and "well done you" !	5/12/2015 11:01 AM
100	I was very happy with my lessons with cheski .. could not fault them .. I had to go else where for lessons as I pay \$30 for the lesson and I can borrow a float too. When money is tight unfortunately I've had to go where I can afford.	5/12/2015 9:30 AM
101	THANKS so much for all your help with my horse - we have finally 'clicked' and it is all thanks to the team at Abderry. Would happily recommend Abderry to anyone!	5/17/2015 7:47 PM
102	None that I can think of	5/15/2015 8:24 PM
103	I think thoroughbreds coming off the racetrack do need re schooling, but getting people to spend the extra money is a tough one.	5/15/2015 3:53 PM
104	I really appreciate the way Abderry treated me and my horse, as a pleasure riding duo, with as much respect and care as they would a highly competitive horse and rider.	5/14/2015 8:18 PM
105	I love the head sets used during sessions with Cheski. They add a whole new dimension!!! Such an amazing tool for teaching and learning!!! I love that Cheski allowed me to ride in Abderry's saddle and I appreciated my horse being covered despite the fact I had forgotten to leave a rug there for him. I have now had 4 horses through HorseHotel and everyone of them have come home better than when they arrived!!!! I will continue to use this service in the future! :) :)	5/14/2015 7:46 PM
106	Thank you so much for everything you have done	5/14/2015 1:03 PM
107	NO all good thankyou.	5/14/2015 11:58 AM
108	Don't change anything Cheski you are great as you are!	5/16/2015 7:24 PM
109	Maybe if your bored, time up sleeve, twiddling thumbs all those things I know you have hours to do. Charge extra and see who wants help at shows through out the year. Your help at HOY is unbeatable.	5/16/2015 11:07 AM
110	Thank you very much	5/15/2015 7:30 PM
111	We are lucky to have you and I appreciate you	5/15/2015 7:21 PM
112	I have found the past year to have been invaluable, both for the rider and parent. I rode a long time ago and we both learn when we come for coaching. I recommend you to everyone because of the valued experience and knowledge we have gained. We have another exciting year ahead and becky has high expectations - no pressure :)	5/15/2015 12:02 PM
113	Like the horse hotel service offered	5/14/2015 11:58 PM
114	Cheski's awesome!	5/14/2015 8:06 PM
115	A BIG thanks to Cheski, for all your help with turning my pony into a show hunter. Also to all those lessons before HOY, and your help there which helped me loads.	5/14/2015 8:06 PM
116	Really enjoy coming Feeling more confident about my riding now	5/14/2015 7:57 PM
117	I really appreciate your directness and no nonsense approach. It is hard to be everything to everybody. Please don't change!	5/14/2015 7:52 PM
118	Your a great team	5/14/2015 7:44 PM
119	No I'm very happy at this stage. Riding lessons are expensive but I feel the quality I'm getting makes it worthwhile.	5/12/2015 9:47 PM
120	I enjoyed coming and will be back.	5/12/2015 9:07 PM
121	no	5/12/2015 7:36 PM
122	You are both very professional about your business and always moving forward. Thanks again Cheski, My horse and I wouldn't be enjoying each other so much if we hadn't started training with you a year ago .	5/12/2015 5:23 PM
123	Jan is always a pleasure to deal with too. The grounds always look amazing which takes a lot of work over a big area and messy horses. We are very lucky to have such a facility and service in our area. We enjoy lessons from Cheski because she doesnt want to make us show jumpers or Jockeys. She is passionate about coaching and teaching rather than speed. She understands our goal of pleasure riding together.	5/12/2015 2:32 PM
124	you guys are wonderful!!!!	5/12/2015 2:10 PM
125	Keep up the great work. Having a place like Abderry to go to is such a treat. We are so lucky to have Abderry on our doorstep!	5/12/2015 12:16 PM
126	Your package from office, communications, facilities and coaching is second to none. I enjoy the larger area and track to ride in so we can have a break from the arenas. I have observed a lot of teachers and coaches over the years and believe it is not worth getting in the car for the mediocre. I travel a fair distance to Abderry.....it is always worthwhile. Thanks	5/12/2015 11:21 AM
127	Your an amazing coach.	5/12/2015 10:11 AM