

How could we have improved the way we returned your horse to you, explained any challenges we'd had and how we'd dealt with them?

#	Responses	Date
1	Very well cared for.	5/18/2015 8:53 AM
2	I found you were honest when I phoned you after horse was collected, i was not there then, and you did explain all that you had done with the horse to the person collecting the horse too. thank you	5/14/2015 7:16 PM
3	It was perfect! They were so well looked after and loved as well and all very reasonably priced!n	5/14/2015 11:54 AM
4	Everything was done exactly as was told to me, horse returned great.	5/19/2015 12:46 PM
5	Maybe offer some videos other than just photos	5/16/2015 1:13 AM
6	Happy.	5/15/2015 5:48 PM
7	N/A	5/14/2015 9:38 PM
8	Abderry broke in a filly for us some time ago. She came back well behaved. If anything I would like to have seen her a bit more responsive to leg aids. Possibly because she was young and a bit tired, a little more condition and feed, may have helped this. Saying this I know there is a balancing act of having enough energy and too much!!!	5/14/2015 5:27 PM
9	Horses always presented back in immaculate condition and any problems while in your care promptly dealt with and updates immediate.	5/14/2015 4:49 PM
10	I don't think you could improve!	5/14/2015 4:48 PM
11	Zip	5/14/2015 3:28 PM
12	None, horse was returned in better shape than it arrived - very happy!	5/14/2015 3:14 PM
13	Every horse individual but have always found you guys fantastic at treating each as such. And all horses have returned in a good easy to handle/ride state. Only negative feedback I have post horses going to trainers is that they don't stand patiently in tie-ups, but probably more to do with the tough nuts of the family rather than anything done with abderry	5/14/2015 3:14 PM
14	They came back in excellent condition.	5/14/2015 3:05 PM
15	Horses are always returned in lovely newly bathed condition.	5/15/2015 8:24 PM
16	My horses have been returned in top order. Abderry found challenges I had missed, I was completely satisfied with the work done on these horses.	5/15/2015 3:53 PM
17	I don't believe you could have done anything better. I was very clear on how to work with my horse once I got him home.	5/14/2015 8:18 PM
18	I honestly couldn't have asked for anything more. My horse came back to me in better condition than when he was dropped off at Abderry. He had muscled up, he was slimmer and was fitter. Cheski explained the programme she had put in place for him really well. I was clear on what challenges he presented during his stay, how everyone dealt with them and what I could do once we got home. (She also celebrated the positive things he did!!)	5/14/2015 7:46 PM
19	I don't think any more could have been done in the 6 weeks he had there.	5/14/2015 1:03 PM
20	I cannot think of anything to improve. The feedback I got was a real eye opener. I could implement the recommended changes and it did make a big difference.	5/14/2015 12:52 PM
21	No improvement needed.	5/14/2015 11:58 AM